

STATE OF NH
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FVLD

August 4, 2016

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Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

Re: Travelon Data Breach

Dear Attorney General Foster:

We represent Travel Caddy, Inc. d/b/a Travelon, an Illinois Corporation with its principal place of business at 700 Touhy Avenue, Elk Grove Village, IL 60007 ("Travelon"). We are writing to notify you of a data breach of Travelon's website that may have impacted 16 New Hampshire residents.

Based on what Travelon currently knows, between November 13, 2015 and June 10, 2016, malicious code was placed on Travelon's server that caused the collection of data that was inputted in the shopping cart application on Travelon's website for transmission to its credit card processing vendor. Travelon's third-party web developer informed Travelon of the potential issue on July 7, 2016. Travelon's notification to its customers was not delayed because of a law enforcement investigation. Between July 7 and the present, Travelon investigated the issue, took steps to remedy the breach, and obtained information of those potentially affected. Based on what Travelon currently knows from its investigation, this incident may have impacted 1673 people nationwide, including the 16 New Hampshire residents.

The malicious code caused the collection of credit card information including card number, expiration date, CVV2 code, name, address, telephone number, and email address from customers purchasing products on Travelon's website. To the best of Travelon's knowledge, the malicious code did not cause the collection of social security numbers or other information that was not requested to be inputted in its shopping cart application. The collected information may have then been obtained by an outside party.

Travelon has, among other things, ensured that the malicious code has been deactivated, set up monitoring of its system to detect any reinsertion of the code, and taken actions to prevent orders from being placed through its website. No orders will be taken through Travelon's website until it can further ensure the security of its customer's information. Travelon has also notified its credit card processing company, which has notified the major credit card companies, of this

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issue. Travelon is continuing a review of its systems and continuing its investigation of the issue.

Travelon is providing written notification to the New Hampshire customers that may have been affected by the breach tomorrow in substantially the same form as the document enclosed herewith.

Please contact the undersigned if you have any questions.

Very truly yours,



Peter T. Berk
PTB/jss

Enclosures

cc: Donald Godshaw, President of Travelon