TIMKEN

March 4, 2014

Attorney General Joseph Foster Office of the Attorney General 33 Capitol Street Concord, NH 03301

RE: Important Security and Protection Notification

Attorney General Foster,

We are contacting you regarding a data security incident at The Timken Company. The data security incident, which is more fully described below, occurred on January 30, 2014, and was discovered by The Timken Company on February 19, 2014. Our investigation has determined that the data security incident affects 4,983 individuals residing in 32 U.S. states, with four individuals residing abroad. All affected individuals are either current Timken associates, former Timken associates, or past applicants for employment at Timken. The data security incident affects six individuals who reside in New Hampshire.

This data security incident involved individuals' full name, birth date, Social Security number, gender and results from an employment hearing screening.

As a result of this data security incident, we have contacted all affected individuals and are offering them credit monitoring services through Experian Consumer Direct at no charge. A copy of the letter sent to the residents of New Hampshire is enclosed herewith. We have also contacted all three major consumer credit agencies, informing each of this data security incident.

Please be assured that we have taken every step necessary to address the incident, and that we are committed to fully protecting all of the information that is entrusted to us.

Below is a summary of the incident.

From January 9, 2014 through February 19, 2014, a database file containing personal information was stored on a server normally used for interchange of non-confidential data with third parties. This situation was discovered on February 19, 2014, at which time the file was removed from the server. Our investigation revealed that there was one unauthorized access of the file, which occurred on January 30, 2014. At this time Timken has no evidence that the file has been used for fraudulent purposes, but a team of employees and outside consultants has been working with law enforcement on this matter. Timken's data security team is also working to ensure all Timken processes and practices related to personal information are reviewed and updated as needed.

The Timken Company 1835 Dueber Ave SW Canton, OH 44706-0928 United States Telephone: (330) 438-3000

Stronger. Commitment. Stronger. Value. Stronger. Worldwide. Stronger. Together. | Stronger. By Design.

What Timken is doing to protect the affected individuals from identity theft:

To help protect the identities of the affected individuals, Timken is offering a complimentary one-year membership of Experian's® ProtectMyID® Alert, a product that helps detect possible misuse of personal information and provides the affected individuals with identity protection support focused on immediate identification and resolution of identity theft.

We sincerely regret this data security incident and any inconvenience it may cause the affected individuals and have encouraged those individuals to take advantage of the identity theft protection offered by Timken.

Should you have any questions or concerns regarding this matter, please do not hesitate to contact David B. Nolin, Director - Legal Services, at 330-471-4363 or david.nolin@timken.com.

Sincerely,

Donald L. Walker Senior Vice President Human Resources and Organizational Advancement

The Timken Company

Von Walker

Daniel E. Muller Senior Vice President and Chief Information Officer The Timken Company

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Enclosure



TIMKEN

[Date]

[Insert Recipient's Name] [Insert Address] [Insert City, State, Zip]

RE: Important Security and Protection Notification Please read this entire letter.

Dear [Name]:

We are contacting you regarding a data security incident at The Timken Company. The data security incident, which is more fully described below, occurred on January 30, 2014, and was discovered by The Timken Company on February 19, 2014. Our investigation has determined that the data security incident affects 4,983 individuals residing in 32 U.S. states, with four individuals residing abroad. All affected individuals are either current Timken associates, former Timken associates, or past applicants for employment at Timken.

This incident involved your full name, birth date, Social Security number, gender and results from your employment hearing screening.

As a result of this data security incident, we are contacting all affected individuals and are offering credit monitoring services through Experian Consumer Direct at no charge to you. We have also contacted all three major consumer credit agencies, informing each of this data security incident.

Please be assured that we have taken every step necessary to address the incident, and that we are committed to fully protecting all of the information that is entrusted to us.

Below is a summary of the incident.

From January 9, 2014 through February 19, 2014, a database file containing personal information was stored on a server normally used for interchange of non-confidential data with third parties. This situation was discovered on February 19, 2014, at which time the file was removed from the server. Our investigation revealed that there was one unauthorized access of the file, which occurred on January 30, 2014. At this time Timken has no evidence that the file has been used for fraudulent purposes, but a team of employees and outside consultants has been working with law enforcement on this matter. Timken's data security team is also working to ensure all Timken processes and practices related to personal information are reviewed and updated as needed.

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What Timken is doing to protect your information:

To help protect your identity, Timken is offering a complimentary one-year membership of Experian's ProtectMyID Alert, a product that helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft.

Activate ProtectMyID Now in Three Easy Steps

- 1. ENSURE that you enroll by: May 31, 2014 (Your code will not work after this date.)
- VISIT the ProtectMyID website to enroll: www.protectmyid.com/redeem
 PROVIDE your Activation Code: [code]

If you have questions or need an alternative to enrolling online, please call 877-736-4495. This number will be open from 9 AM to 9 PM EST (Mon - Fri) and from 11 AM to 8 PM EST (Sat & Sun).

ADDITIONAL DETAILS REGARDING YOUR ONE-YEAR PROTECTMYID MEMBERSHIP:

A credit card is not required for enrollment.

Once your ProtectMyID membership is activated, you will receive the following features:

- Free copy of your Experian credit report
- Surveillance Alerts for:
 - **Daily Bureau Credit Monitoring:** Alerts of key changes and suspicious activity found on your Experian, Equifax® and TransUnion® credit reports.
- Identity Theft Resolution & ProtectMyID ExtendCARE: Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
 - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE $^{\mathsf{TM}}$, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- \$1 Million Identity Theft Insurance: Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.
 - Important note Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-736-4495.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to the final page of this letter.

We sincerely regret this data security incident and any inconvenience it may cause the affected individuals and have encouraged those individuals to take advantage of the identity theft protection offered by Timken.

Should you have any questions or concerns regarding this matter and/or the protections available to you, please do not hesitate to contact the Experian customer support number at 877-736-4495. If Experian customer support cannot address your questions or concerns, they will forward those issues to us, and we will reach out to you to discuss further.

Sincerely,

Donald L. Walker Senior Vice President Human Resources and Organizational Advancement

The Timken Company

Von Walker

Daniel E. Muller

Senior Vice President and Chief Information Officer The Timken Company

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ADDITIONAL ACTIONS TO HELP REDUCE YOUR CHANCES OF IDENTITY THEFT

> PLACE A 90-DAY FRAUD ALERT ON YOUR CREDIT FILE

An **initial 90-day security alert** indicates to anyone requesting your credit file that you suspect you are a victim of fraud. When you or someone else attempts to open a credit account in your name, increase the credit limit on an existing account, or obtain a new card on an existing account, the lender should takes steps to verify that you have authorized the request. If the creditor cannot verify this, the request should not be satisfied. You may contact one of the credit reporting companies below for assistance.

 Equifax
 Experian
 TransUnion

 1-800-525-6285
 1-888-397-3742
 1-800-680-7289

 www.equifax.com
 www.experian.com
 www.transunion.com

> PLACE A SECURITY FREEZE ON YOUR CREDIT FILE

If you are very concerned about becoming a victim of fraud or identity theft, a security freeze might be right for you. Placing a freeze on your credit report will prevent lenders and others from accessing your credit report entirely, which will prevent them from extending credit. With a security freeze in place, you will be required to take special steps when you wish to apply for any type of credit. This process is also completed through each of the credit reporting companies.

> ORDER YOUR FREE ANNUAL CREDIT REPORTS

Visit www.annualcreditreport.com or call 877-322-8228. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

> MANAGE YOUR PERSONAL INFORMATION

Take steps such as: carrying only essential documents with you; being aware of whom you are sharing your personal information with and shredding receipts, statements, and other sensitive information.

> USE TOOLS FROM CREDIT PROVIDERS

Carefully review your credit reports and bank, credit card and other account statements. Be proactive and create alerts on credit cards and bank accounts to notify you of activity. If you discover unauthorized or suspicious activity on your credit report or by any other means, file an identity theft report with your local police and contact a credit reporting company.

> OBTAIN MORE INFORMATION ABOUT IDENTITY THEFT AND WAYS TO PROTECT YOURSELF

- Visit http://www.experian.com/credit-advice/topic-fraud-and-identity-theft.html for general information regarding protecting your identity.
- The Federal Trade Commission has an identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information on-line at www.ftc.gov/idtheft.

