



February 6, 2013

Attorney General Michael A. Delaney
Office of the Attorney General
State of New Hampshire
Attn: Security Breach Notification
33 Capitol Street
Concord, NH 03301
(603) 271-2110

Dear Attorney General Delaney:

I am writing to inform you that Schneider Electric learned on January 29, 2013, that one of the bulk mail vendors that performs mailing activities on behalf of our Employee Share Plan mistakenly included certain employee's Social Security Numbers ("SSN") in the address field of a Call for Candidacy letter (the "Mailing") mailed to the employees on our behalf on or about January 17, 2013. Accordingly, the Mailing included the following categories of data in the address window: SSN, Name, and Address.

Although we are still investigating the details of this incident, we believe that the incident may have compromised certain personal information about approximately 97 residents of your state (a list of such residents is available upon request).

We take this incident seriously and we deeply regret that this incident has occurred. After learning of the issue, Schneider Electric took prompt action to notify its Employee Share Plan vendor and the bulk mail vendor. We are also reviewing the bulk mailing procedures that have been implemented in order to prevent this type of mistake from occurring again.

We are now in the process of contacting relevant state authorities, including your agency. We also have begun preparations for notification to all affected individuals. The residents will shortly be notified by first class U.S. mail. A copy of the notification is attached. Please contact our counsel Brian Hengesbaugh of Baker & McKenzie LLP right away at 312-861-3077 or brian.hengesbaugh@bakermckenzie.com in the event that you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Daniel Fagan".

J. Daniel Fagan
North American Data Privacy Officer

Enclosure

Schneider Electric
1415 S. Roselle Road
Palatine, Illinois 60067-7399
Tel. (847) 925-3379 Fax (866) 817-3729
www.dan.fagan@schneider-electric.com
www.schneider-electric.com



February 6, 2013

Dear Employee:

I am writing to inform you that Schneider Electric recently learned that on or about January 16, 2013, one of the bulk mail vendors that performs mailing activities on behalf of our Employee Share Plan mistakenly included your Social Security Number ("SSN") in the address field of a Call for Candidacy letter (the "Mailing") mailed to you on our behalf. Accordingly, the Mailing to you included the following categories of data in the address window: SSN, Name, and Address.

We take this incident seriously and we deeply regret that this incident has occurred. After learning of the issue, Schneider Electric took prompt action to notify its Employee Share Plan vendor and the bulk mail vendor. We are also reviewing the bulk mailing procedures that have been implemented in order to prevent this type of mistake from occurring again.

For your security, we encourage you to be especially aware of email, telephone, and postal mail scams that ask for personal or sensitive information. As an additional precaution, and to help protect you against identity theft or other financial loss relating to this incident, Schneider Electric will offer you credit monitoring services and identity theft insurance for a period of up to one year. You will receive a notification by mail next week which will provide you specifics on how to enroll in this program.

To protect against possible identity theft or other financial loss, we encourage you to remain vigilant, to review your account statements and to monitor your credit reports. We are providing the following information for those who wish to consider it:

- U.S. residents are entitled under U.S. law to one free credit report annually from each of the three major credit bureaus. To order your free credit report, visit www.annualcreditreport.com or call toll-free (877) 322-8228.
- The names and contact information for the three major U.S. credit bureaus are below. At no charge, you can have these credit bureaus place a "fraud alert" on your file. This would alert creditors to take additional steps to verify your identity prior to granting credit in your name. This service can make it more difficult for someone to get credit in your name. Note, however, that because it tells creditors to follow certain procedures to protect you, it also may delay your ability to obtain credit while the agency verifies your identity. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts on your file. Should you
- wish to place a fraud alert, or should you have any questions regarding your credit report, please

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- contact any one of the agencies listed below.
 - Experian: 888-397-3742; www.experian.com; P.O. Box 9532, Allen, TX 75013
 - Equifax: 800-525-6285; www.equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241
 - TransUnion: 800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790
- You may wish to visit the web site of the U.S. Federal Trade Commission at www.consumer.gov/idtheft or reach the FTC at 1-877-382-4357 or 600 Pennsylvania Avenue, NW, Washington, DC 20580 for further information about how to protect yourself from identity theft. Your state Attorney General may also have advice on preventing identity theft, and you should report instances of known or suspected identity theft to law enforcement, your State Attorney General, and the FTC. For North Carolina residents, the Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; telephone (877) 566-7226; or www.ncdoj.gov. For Maryland residents, the Attorney General can be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; telephone: (888) 743-0023; or www.oag.state.md.us.

Schneider Electric apologizes sincerely for any inconvenience this may have caused. Please contact PeopleLink at 877-248-2998 should you have any additional questions.

Sincerely,



Daniel Fagan
North American Data Privacy Officer