

April 12, 2011

Office of the Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, New Hampshire 03301

Re: *Legal Notice of Potential Data Security Breach Pursuant to N.H. Rev. Stat. Ann. § 359-C:20(i)(b)*

Dear Attorney General:

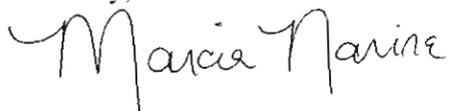
One of our service providers that supports Ryder's Human Resources reported to us on March 25, 2011 that a portable computing device, in this case a "Blackberry", was misplaced by their employee while flying on a plane into Reagan National Airport in Washington, D.C. on the evening of February 15, 2011. Our service provider conducted an extensive internal investigation and worked very hard to recover the Blackberry. However, it could not be located. We believe data about Ryder employees was stored on the lost Blackberry. At this time, we have no reason to believe that anyone has accessed the information stored on the Blackberry.

To the best of our knowledge the number of affected individuals residing in New Hampshire whose personal information was the subject of the incident is 2. These New Hampshire residents have received or will shortly receive notice pursuant to *N.H. Rev. Stat. Ann. § 359-C:20(i)(b)* mailed via U.S. mail on April 15, 2011 --and via Ryder's internal email system--. Please find enclosed a copy of the notice to affected New Hampshire residents.

The service provider made attempts to locate the device by calling and visiting the Lost & Found service operated by the Reagan National Airport, but the device could not be found. The device's access to the service provider's network was terminated promptly. The service provider is offering each individual two years of free credit monitoring services, along with identity theft insurance.

The name and contact information for the person whom the New Hampshire Office of the Attorney General may contact if you have any questions or need further information is:

Sincerely,



Marcia Narine