

Record Assist, LLC
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Attorney General,

We are writing to notify you of a data breach that occurred on May 28, 2014, in which 19 of your state's residents may have had personal information compromised. Notice to the consumers in your state is being sent on June 18, 2014.

At 11:30am on May 28, 2014, we noticed unusual activity on our webserver used to store order information for our business operated at ExpressVitals.com. Upon a quick review of the server logs, there appeared to have been unauthorized access. That access was immediately terminated. However, in the interim, unknown parties may have had access to your residents' names, address, credit card numbers, and in some cases, social security numbers.

We are working with the United States Secret Service and local law enforcement to investigate the matter and to bring the perpetrators to justice. We recently got approval from these agencies to disclose the breach to our customers. In the meantime, we have taken measures to secure our data. Those measures include restricting the IP addresses that can access the server, reset and increased the strength of passwords, and instituting an alert system that will alert our employees if there is peculiar access to our servers, such as high frequency pings. We have also contacted the credit card companies and credit reporting agencies so that they are aware of the matter and can take appropriate measures.

Sincerely,

Record Assist, LLC