

November 28, 2007

**VIA DHL OVERNIGHT DELIVERY**

Kelly A. Ayotte, Esq.  
Attorney General  
33 Capitol Street  
Concord, NH 03301

Dear Attorney General Ayotte:

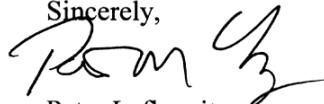
We write to inform you of a recent security incident. We have learned that a desktop computer containing certain employee and contractor information was misplaced during a recent move. The data on the computer related to employees and contractors of Lodestar, which Oracle Corporation ("Oracle") recently acquired. Through our internal investigation following the incident, we have determined that, even though the particular information varied from one person to the next, the personal information included one or more of the following: name, home or business address, Social Security number, and certain other earnings or expense information.

To date, we have uncovered no evidence indicating that the information about any of the potentially affected individuals has been used for any improper purpose. We continue to work with our physical security team to search for the missing computer.

Oracle is notifying potentially affected individuals by sending the attached letter. Through our internal investigation following the incident, we have determined that the incident may have affected personal information relating to 132 individuals, including 5 individuals residing in New Hampshire.

Please do not hesitate to contact me at 781.744.0861 if you have questions.

Sincerely,



Peter Lefkowitz  
Chief Counsel, Privacy & Security  
Oracle Corporation

PML:al

Enclosure



Care of:  
600 Satellite Blvd | Suwanee, GA 30024



Urgent Message From Oracle Corporation.  
Please Open Immediately.

<FirstName> <MiddleInitial> <LastName>  
<Address> (Line 1)  
<Address> (Line 2)  
<City> <State> <Zip>  
<POSTNET BARCODE>

November <Day>, 2007

Dear <FirstName> <MiddleInitial> <LastName>,

We write to inform you about a recent security incident that may affect you. Regrettably, one computer has not been accounted for following a recent move at an Oracle facility. Through our internal investigation, we have determined that the computer may have contained personal information about you that was in the possession of Lodestar, which Oracle recently acquired. This information may have included your name, Social Security number, and your home or office address.

Even though we have no reason to believe the computer was stolen or that your information on the machine has been accessed or misused, we wanted to make you aware of the incident and the steps we have taken to guard against identity fraud. We have conducted a thorough investigation, and we continue to work with our facilities and physical security staff, and with the moving company, to search for the computer.

We have also engaged Kroll Inc., the world's leading risk consulting company, to provide you with access to its ID TheftSmart™ service. This service includes Enhanced Identity Theft Restoration, Continuous Credit Monitoring, and a Trimerged Credit Report—and is being offered at no cost to you for one year.

ID TheftSmart is one of the most comprehensive programs available to help protect your name and credit against identity theft. We urge you to read about the safeguards now available to you.

If you feel you may have an identity theft issue, please call ID TheftSmart member services at 1-800-588-9839 between 8:00 a.m. and 5:00 p.m. (Central Time), Monday through Friday.

To further safeguard yourself against identity theft or other unauthorized use of personal information about you, you can take some simple steps. We recommend that you remain vigilant over the next 12 months and review your credit card bills and your credit report for any unauthorized activity. Promptly report incidents of suspected identity theft or fraud to your local law enforcement agency, the Federal Trade Commission, your financial institution, and to one of the three national consumer reporting agencies listed below. You have the right to obtain a police report if you are a victim of identity theft. You may wish to contact your credit card issuers and financial institution and inform them of the incident.

In addition, you may contact the fraud departments of the three major consumer reporting agencies to discuss your options. Under Massachusetts law, you have the right to place a security freeze on your consumer report. A security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent; however, using a security freeze may delay your ability to obtain credit. You may request that a security freeze be placed on your consumer report by sending a request to a consumer reporting agency by certified mail, overnight mail or regular stamped mail to the address below. The following information should be included when requesting a security freeze (documentation for both the spouse and the victim must be submitted when requesting the spouse's consumer report): full name, with middle initial and any suffixes;

Social Security number; date of birth (month, day and year); current address and previous addresses for the past two years; and applicable fee (if any) or incident report or complaint with a law enforcement agency or the Department of Motor Vehicles. The request also should include a copy of a government issued identification card, such as a driver's license, state or military ID card, and a copy of a utility bill, bank or insurance statement. Each copy should be legible, display your name and current mailing address, and the date of issue (statement dates must be recent). The consumer reporting agency may charge a reasonable fee of up to \$5.00 to place a freeze or lift or remove a freeze, unless you are a victim of identity theft or the spouse of a victim of identity theft, and have submitted a valid police report relating to the identity theft to the consumer reporting agency.

**Experian Security Freeze**  
P.O. Box 9554  
Allen, TX 75013  
www.experian.com

**Equifax Security Freeze**  
P.O. Box 105788  
Atlanta, Georgia 30348  
www.equifax.com

**TransUnion**  
Fraud Victim Assistance Department  
P.O. Box 6790  
Fullerton, CA 92834-6790  
www.transunion.com

The access to ID TheftSmart that we are offering you will provide you with initial copies of your consumer credit report free of charge. There are other ways to obtain your consumer credit report without charge. Under federal law, you are entitled to one free copy of your consumer credit report every 12 months from each of the three major consumer reporting agencies. You may request your free annual consumer credit report by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or calling (877) FACTACT (1-877-322-8228). You may want to obtain copies of your consumer credit report to ensure the accuracy of the report information.

To learn more and to report incidents of identity theft, you can go to [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), or [www.ftc.gov/credit](http://www.ftc.gov/credit), or call 1-877-IDTHEFT (1-877-438-4338).

ID TheftSmart is one of the most comprehensive programs available to help protect your name and credit against identity theft. We urge you to read about the safeguards now available to you. Please call ID TheftSmart member services at 1-800-588-9839 between 8:00 a.m. and 5:00 p.m. (Central Time), Monday through Friday.

If you have any questions, or wish to learn more about the services available to you, please contact Letty Ledbetter, Vice President, Oracle Public Relations ([letty.ledbetter@oracle.com](mailto:letty.ledbetter@oracle.com) or 650.506.7000).

Again, we apologize for any inconvenience this incident may cause you.

Sincerely,



Peter Lefkowitz  
Chief Counsel, Privacy & Security  
Oracle Corporation

ID TheftSmart

**ID TheftSmart™**

<FirstName> <MiddleInitial> <LastName>  
Membership Number: <Membership Number>

Member Services: 1-800-588-9839  
8:00 a.m. to 5:00 p.m. (Central Time), Monday through Friday  
If you have questions or feel you may have an identity theft issue, please call ID TheftSmart member services

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Please detach cards and keep in a convenient place for your reference