



BRISKIN, CROSS & SANFORD, LLC
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August 4, 2014

Office of the Attorney General
Attn: Security Breach Notification
33 Capitol Street
Concord, NH 03301

Re: Data Breach – Omega Net, Inc.

Dear Sir or Madam,

This firm has been retained to assist Omega Net, Inc. ("Omega Net"), a Georgia corporation, in the wake of an apparent intrusion into its computer systems by criminal hackers which has resulted in a data breach that exposed credit card information for a total of ten (10) businesses located in the state of New Hampshire. Please accept this letter as Omega Net's notification to the Attorney General's office regarding this breach. You may direct all further correspondence in this matter to our firm's attention.

The intrusion and accompanying data breach in question was discovered by Omega Net on or about June 16, 2014, following receipt of several communications from customers of Omega Net who had experienced unusual activity on their corporate credit cards. Omega Net promptly investigated these complaints, and after extensive forensic security analysis of its computer systems, determined that a computer hacker had managed to insert a very well hidden piece of malicious code into Omega Net's customer-facing web portal which was able to intercept customer credit card information as it was being entered by the customer into Omega Net's customer portal by means of a form of key-stroke logging. It appears that the breach actually occurred on or about May 28, 2014, although, due to the subtle nature of the hack, it was not found by regular virus and malware scans, and was only pinpointed by means of professional forensic analysis of the company's web site software on or about June 16, 2014. This data breach occurred despite the fact that Omega Net follows industry-standard security steps in securing its systems in general and its customer's payment card information in particular. Omega Net makes use of an encrypted communications channel between its systems and its customers and then stores its clients' sensitive information, including payment card information, in encrypted format. Unfortunately, the malware in question appears to have been inserted such that the data capture occurred before the encryption of the data, at the very moment of its entry by Omega Net's customers.

Omega Net, upon discovering the nature of the breach promptly undertook to identify all potentially affected customers. Omega Net then provided written notification of the breach to all affected customers on June 24, 2014. At the time, Omega Net was not aware of its obligation to



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provide prior notification of the breach to the New Hampshire Attorney General's Office. Omega Net is preparing supplemental notice to affected customers, and the anticipated date of said notice August 5, 2014.

Since the discovery of the breach, Omega Net has eliminated the malware code from its systems, undertaken deeper and more sophisticated virus and malware scans of its systems on a more frequent basis, and taken available steps to further harden its web portal against future intrusions. While, obviously, Omega Net cannot guarantee that unforeseen future hacking attempts will be impossible, it is working with IT security professionals on an ongoing basis to take all reasonably available steps to keep its systems and its customers' sensitive data secure.

For reporting purposes, I am attaching a complete list of the New Hampshire companies (a total of 10) whose sensitive data, including payment card information, was potentially compromised by the data breach experienced by Omega Net.

If there is any further information which you may wish my client to provide with respect to this data breach, please do not hesitate to contact our firm.

Sincerely yours,

BRISKIN, CROSS & SANFORD, LLC

A handwritten signature in blue ink, appearing to read 'Byron Sanford', written over the printed name.

Byron Sanford
For the Firm

Enclosure