

BakerHostetler

Baker & Hostetler LLP

811 Main Street
Suite 1100
Houston, TX 77002-6111

November 6, 2014

VIA OVERNIGHT DELIVERY

Office of the Attorney General
33 Capitol Street
Concord, NH 03301
Attn: Attorney General Joseph Foster

Re: Incident Notification

Dear Attorney General Foster:

Our client, Nova Southeastern University ("NSU"), submits this notice after learning of a data security incident that involved potential access to a server that contained former law students' personal information, including names, dates of birth, addresses, email addresses, telephone numbers, NSU identification numbers ("N Numbers"), and Social Security numbers. On October 7, 2014, NSU confirmed that some law student information may have been accessed by an unauthorized person or persons at some time in spring 2013. NSU conducted an investigation and discovered that the names, N Numbers, and, in some instances, email addresses of a limited number of former NSU law students were posted on PasteBin, an Internet site known as a collection place for consumer information taken without authorization. NSU's investigation connected those postings to an NSU server that was taken out of service in July 2013. Social Security numbers, dates of birth, addresses, and telephone numbers were not included on the Internet site.

NSU has no reason to believe that this information has been used improperly. However, as a precaution, NSU is notifying the former students and offering those eligible a free one-year membership in credit monitoring and identity theft protection services from Experian. NSU has also established a dedicated call center to assist the former students with any questions they may have.

NSU has taken considerable steps to protect the personal information of its students, customers, and employees, and had been implementing a new system and updating all security measures both before and after recently learning of this security incident. NSU will monitor the new system closely to watch for any suspicious activity.

Atlanta Chicago Cincinnati Cleveland Columbus Costa Mesa Denver
Houston Los Angeles New York Orlando Philadelphia Seattle Washington, DC

STATE OF NH
DEPT OF JUSTICE
NOV - 7 AM 10:18

NSU is notifying one (1) New Hampshire resident in substantially the same form as the letter attached hereto, with written notification commencing on November 6, 2014.¹

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink that reads "Lynn Sessions". The signature is written in a cursive, flowing style.

Lynn Sessions

Enclosure

¹ This report is not, and does not constitute, a waiver of personal jurisdiction.



NOVA SOUTHEASTERN
UNIVERSITY

Return Mail Processing Center
PO Box 6336
Portland, OR 97228-6336

<<First Name>><<Last Name>>
<<Street Address>>
<<City>>,<<State>><<Zip>>

<<Date>>

Dear <<First Name>> <<Last Name>>:

Nova Southeastern University ("NSU") is committed to protecting the security and confidentiality of the personal information entrusted to us. As required under federal regulations and the laws of your state, we are contacting you because we have learned of a data security incident that involved access to a server that contained your personal information, including your name, date of birth, address, email address, telephone number, NSU identification number (N number), and Social Security number. We deeply regret this incident.

On October 7, 2014, NSU confirmed that some law student information may have been accessed by an unauthorized person or persons at some time in spring 2013. NSU conducted an investigation and discovered that the names, NSU identification numbers, and in some instances, email addresses, of a limited number of former NSU law students were posted on PasteBin, an Internet site known as a collection place for consumer information taken without authorization. NSU's investigation connected those postings to an NSU server that was taken out of service in July 2013. Your Social Security number, date of birth, address, and telephone number were **not** included on the Internet site.

Even though we have no reason to believe that your information has been used improperly, we are offering you a complimentary one-year membership to Experian's® ProtectMyID® Alert. This product will help you detect possible misuse of your personal information and provide you with superior identity protection support focused on immediate identification and resolution of identity theft. ProtectMyID® Alert is completely free to you and enrolling in this program will not hurt your credit score. Unfortunately, due to privacy laws, we cannot enroll you directly. **For more information on identity theft prevention and ProtectMyID® Alert, including instructions on how to activate your complimentary one-year membership, please see the additional information provided with this letter.**

We deeply regret any inconvenience this may cause you. NSU has taken considerable steps to protect the personal information of its students, customers, and employees, and had been implementing a new system and updating all security measures both before and after recently learning of this security incident. NSU will monitor the new system closely for any suspicious activity. If you have any questions, please call 1-866-879-7386 Monday through Friday between 9:00 a.m. and 9:00 p.m. Eastern Time.

Sincerely,

John Christly
Chief Information Security Officer
Nova Southeastern University

Activate ProtectMyID Now in Three Easy Steps

1. **ENSURE That You Enroll By: 2/9/2015** (Your code will not work after this date.)
2. Visit the **ProtectMyID Web Site to enroll: www.protectmyid.com/redeem**
3. **PROVIDE Your Activation Code: <<code>>**

If you have questions or need an alternative to enrolling online, please call 877-288-8057 and provide engagement #: **PC90061**

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH PROTECTMYID MEMBERSHIP:

A credit card is not required for enrollment.

Once your ProtectMyID membership is activated, you will receive the following features:

- **Free copy of your Experian credit report**
- **Surveillance Alerts for:**
 - **Daily Bureau Credit Monitoring:** Alerts of key changes & suspicious activity found on your Experian, Equifax® and TransUnion® credit reports.
- **Identity Theft Resolution & ProtectMyID ExtendCARE:** Toll-free access to US-based customer care and a dedicated Identify Theft Resolution agent who will walk you through the process of fraud resolution from start to finish for seamless service. They will investigate each incident; help with contacting credit grantors to dispute charges and close accounts including credit, debit and medical insurance cards; assist with freezing credit files; contact government agencies.
 - It is recognized that identity theft can happen months and even years after a data breach. To offer added protection, you will receive ExtendCARE™, which provides you with the same high-level of Fraud Resolution support even after your ProtectMyID membership has expired.
- **\$1 Million Identity Theft Insurance*:** Immediately covers certain costs including, lost wages, private investigator fees, and unauthorized electronic fund transfers.

Once your enrollment in ProtectMyID is complete, you should carefully review your credit report for inaccurate or suspicious items. If you have any questions about ProtectMyID, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

Even if you choose not to take advantage of this free credit monitoring service, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit report and credit card, bank, and other financial statements for any unauthorized activity. You may also obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax
P.O. Box 740256
Atlanta, GA 30374
www.equifax.com
1-800-525-6285

Experian
P.O. Box 9554
Allen, TX 75013
www.experian.com
1-888-397-3742

TransUnion
P.O. Box 6790
Fullerton, CA 92834
www.transunion.com
1-800-680-7289

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should contact the Federal Trade Commission and/or the Attorney General's office in your home state. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission, where you can obtain identify theft guidance and report suspected incidents of identity theft, is as follows:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.ftc.gov/idtheft
1-877-438-4338

*** Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.**