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Office of the New Hampshire Attorney General
Consumer Protection and Antitrust Bureau
33 Capitol Street
Concord, New Hampshire 03301

Re: Notification of a Potential Data Security Breach Situation

Dear Attorney General:

We are writing to advise you of an incident involving personal information associated with 9 residents of the State of New Hampshire. Marsh U.S. Consumer, a service of Seabury & Smith, Inc. ("Marsh U.S. Consumer") provides voluntary benefit plans enrollment and related services to ITT Corporation ("ITT"). From November 1, 2010 through part of November 8, 2010, due to a programming issue and the communication of incorrect enrollment website uniform resource locators (URLs), certain ITT employees accessing a dedicated ITT website may have been able to view certain unencrypted personal information belonging to some other ITT employees who had either enrolled in voluntary vision or life insurance benefits or had logged into the dedicated ITT voluntary benefits website. The personal information of the spouses or dependants of these employees who were enrolled in vision or life benefits via this ITT website may also have been viewed by certain employees accessing the dedicated ITT website. This personal information may have included Social Security Numbers, and for individuals who enrolled in life insurance benefits, medical history information. Personal information was not viewable outside the ITT network environment.

ITT, the information owner, notified Marsh Consumer of this incident. Marsh Consumer promptly acted to remedy and then fix the underlying programming issue, and also to investigate this incident and to analyze the potential impact. Marsh Consumer promptly notified ITT of the results of its investigation and analysis. Neither Marsh Consumer nor ITT has knowledge or reason to believe that any information of ITT employees, their spouses or dependents has been misused or accessed by any third parties.

Marsh Consumer takes privacy and information security seriously. In order to ensure that potentially affected individuals are able take steps to protect themselves from possible identity theft or other damage, Marsh Consumer, on behalf of itself and ITT, will be alerting these individuals about the situation this week. We will alert individuals to remain vigilant by reviewing account statements and monitoring free credit reports.

Marsh Consumer is taking steps to help ensure this situation is not repeated. Marsh Consumer will also be notifying the three major credit reporting repositories (Experian, Equifax and TransUnion).

Please let us know if you have further questions.

Sincerely,

Terri B. Harrison
Marsh U.S. Consumer Compliance Officer