



DLA Piper LLP (US)
4365 Executive Drive
Suite 1100
San Diego, California 92121-2133
www.dlapiper.com

Andrew Serwin
andrew.serwin@dlapiper.com
T 858.677.1418
F 858.638.5063

VIA EMAIL: doj-cpb@doj.nh.gov

November 8, 2023

Consumer Protection Bureau
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

RECEIVED

NOV 27 2023

CONSUMER PROTECTION

Re: Security Incident Notification

Dear Attorney General Formella:

We are providing notice on behalf of Kyocera AVX Components Corporation ("KAVX") pursuant to N.H. Rev. Stat. § 359-C:20, regarding an incident involving seven (7) New Hampshire residents. By providing this notice, KAVX does not waive any rights or defenses regarding the applicability of New Hampshire law, the applicability of New Hampshire's security incident notification statute, or personal jurisdiction.

On March 30, 2023, KAVX experienced a cybersecurity incident affecting servers located in Greenville and Myrtle Beach, South Carolina, USA, which resulted in the encryption of a limited number of systems and temporary disruption of certain services. The internal security team worked diligently to quickly take affected servers offline, reset account credentials, restore from secure backups to a clean environment, and deploy additional network hardening and monitoring solutions across the environment. In addition, KAVX promptly launched a comprehensive investigation with the assistance of third-party cybersecurity experts and notified law enforcement.

KAVX's in-depth investigation determined that an unauthorized party gained access to, and took information from, certain systems between February 16, 2023, and March 30, 2023. With the assistance of cybersecurity experts and out of an abundance of caution, KAVX worked diligently to recover and restore impacted systems so it could analyze the data potentially accessed and taken by the unauthorized user. Between March and September 2023, KAVX conducted a thorough and time-intensive eDiscovery review of the data contained on the impacted servers in an effort to appropriately identify individuals with information potentially impacted. On September 19, 2023, after completion of KAVX's comprehensive eDiscovery review, KAVX discovered that personal information was potentially impacted. KAVX then initiated an extensive review of its records to confirm the contact details for potentially affected individuals, and on October 1, 2023, determined the personal information of New Hampshire residents was contained in the affected data set.

The personal information involved varies by individual but generally includes one or more of the following types of personal information:

The notification letter sent to affected residents will identify the specific data elements impacted for each individual receiving notice.

The monitoring and security systems KAVX had in place enabled it to quickly identify and respond to the incident. Since this incident, KAVX has implemented additional security technologies and processes to bolster overall security and harden Internet-facing systems, enhanced its multi-factor authentication processes, strengthened email security, and blocked additional suspicious and malicious IP addresses and domains. KAVX continues to monitor for potential misuse of New Hampshire residents' data, and there is currently no indication to suggest the impacted data is being misused.

On October 30, 2023, KAVX mailed notice to New Hampshire residents and offered a complimentary 12-month subscription of credit monitoring and identity theft protection services. Residents who receive notice may enroll in the services at no cost by using a promotional code and instructions provided to them in the notification letter.

A sample notification letter is enclosed.

Should you have any questions regarding this matter or if we can be of any further assistance to the New Hampshire residents affected by this incident, please contact me at

Respectfully submitted,

DLA Piper LLP (US)

Andrew Serwin

Enclosure: Sample Notification Letter