

KNYCH & WHRITENOUR, LLC

PETER W. KNYCH
*email: pk@pknychlaw.com

ATTORNEYS & COUNSELORS AT LAW
One Park Place, Suite 404
300 South State Street
Syracuse, New York 13202
(315) 472-1175
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MATTHEW E. WHRITENOUR
*e-mail: mew@knychwhritenourlaw.com

*Not For Service Of Papers Or Process

April 16, 2021

Via Certified Mail, Return Receipt:

Consumer Protection Bureau
New Hampshire Office of the Attorney General
33 Capitol Street
Concord, New Hampshire 03301

RE: Notification of Data Security Breach

Dear Sir or Madam:

Our law firm was subject to a data security breach on two email accounts. A description of that breach and our response to it is attached hereto as Exhibit A.

The data security breach of our two email accounts has potentially impacted the PII of **Four** New Hampshire State residents.

One New Hampshire resident whose PII that was potentially exposed was their

We have, by a breach notification letter, (format attached as Exhibit B) provided that New Hampshire resident with the notice required by New Hampshire law.

We have **Three** New Hampshire residents whose [REDACTED] were exposed. We are providing each of these residents with the attached breach notification letter. Exhibit C.

We have offered each New Hampshire resident credit monitoring services at our expense. The credit monitoring services are being provided by **Experian**.

We previously notified the New Hampshire Office of the Attorney General, Consumer Protection Bureau of this breach - see Exhibit D. Our current letter is an amendment of our prior notice.

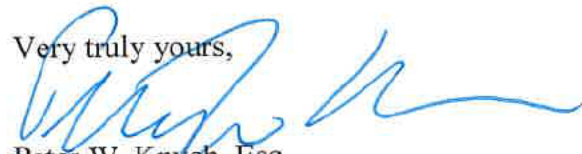
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CONSUMER PROTECTION

Consumer Protection Bureau, New Hampshire Office of the Attorney General
April 16, 2021
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If you have any additional questions or require any additional information, please contact me.

Very truly yours,

Peter W. Knych, Esq.

By:

PWK/vw
Enclosure

EXHIBIT A

Knych & Whritenour, LLC recently learned of unusual activity related to two of our firm email accounts. Upon learning of the suspicious activity, we immediately took steps to secure the email accounts and began working with a third-party computer forensic investigation firm to determine the nature and scope of the event. The investigation confirmed that two email accounts were accessed by an unknown actor between December 4, 2020 and December 8, 2020.

The investigation was unable to determine what emails, if any, were accessed by the unauthorized actor. In an abundance of caution, we worked with third-party specialists to perform a comprehensive review of all information stored in the email account at the time of unauthorized access to confirm the identities of the individuals whose information may have been accessible to the unauthorized actor. We then conducted a thorough manual review of our records to determine the identities and contact information for potentially impacted individuals. On or around March 9, 2021, we completed our internal review and confirmed contact information for potentially affected individuals.

Upon learning of this incident, we immediately took steps to secure the affected email account. As part of our ongoing commitment to the privacy of personal information in our care, we reviewed our existing policies and procedures and implemented additional safeguards to further secure the information in our systems. In an effort to employ access control, we utilize two point authentication for all of our email accounts as well as email archiving through Barracuda. We conducted extensive employee training. We also notified all state regulators, as required.

EXHIBIT B

KNYCH & WHRITENOUR, LLC

PETER W KNYCH
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ATTORNEYS & COUNSELORS AT LAW
One Park Place, Suite 404

MATTHEW E WHRITENOUR
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mew@knychwhritenourlaw.com

300 South State Street
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(315) 472-1175

*FAX (315) 234-4119

*Not For Service Of Papers Or Process

April 13, 2021

Dear [REDACTED]

We are writing on behalf of Knych & Whritenour, LLC, and [REDACTED] to inform you of an event that may have impacted a limited amount of your personal information, including [REDACTED]

While we are unaware of any attempted or actual misuse of your information, we are providing you with information about the event, our response, steps you may take to better protect against the possibility of identity theft and fraud, and the resources we are making available to help you, should you feel it is necessary to do so

What Happened? Knych & Whritenour, LLC recently learned of unusual activity related to two of our firm email accounts. Upon learning of the suspicious activity, we immediately took steps to secure the email accounts and began working with an independent computer forensic investigation firm to determine the nature and scope of the event. The investigation confirmed that two email accounts were accessed by an unknown actor between December 4, 2020 and December 8, 2020.

The investigation was unable to determine what emails, if any, were accessed by the unauthorized actor. In an abundance of caution, we worked with third-party specialists to perform a comprehensive review of all information stored in the email account at the time of unauthorized access to confirm the identities of the individuals whose information may have been accessible to the unauthorized actor. We then conducted a thorough manual review of our records to determine the identities and contact information for potentially impacted individuals. We recently completed our internal review and confirmed contact information for potentially affected individuals.

What Information Was Involved? On March 9, 2021, we determined the following types of information relating to you were present in an impacted email account and accessible to the unknown actor during this incident: [REDACTED]

How And When We Obtained Your Information? Our law firm obtained this information in [REDACTED] as part of our legal representation of [REDACTED] as the [REDACTED] for [REDACTED]

April 13, 2021

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[REDACTED] who we understand is currently your employer or was at one time your employer

What We Are Doing. Upon learning of this incident, we immediately took steps to secure the affected email account, including conducting a global password reset, increasing our spam filters, and implementing multi-factor authentication for remote access to email accounts. As part of our ongoing commitment to the privacy of personal information in our care, we also reviewed our existing policies and procedures to further secure the information in our systems. We also notified state regulators, as required.

What You Can Do. You can find out more about how to protect against potential identity theft and fraud in the enclosed *Steps You Can Take to Protect Your Information*. We do not believe there is any risk that the information could be misused, we encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

You can also visit <https://www.consumer.ftc.gov/topics/privacy-identity-online-security> for more information on how to protect yourself online.

Credit Monitoring Services Available To You. We have retained the services of Experian IdentityWorks for the purpose of providing one year of credit monitoring services to you, at no cost to you. Should you choose to use this service, the instructions are provided in the attached document.

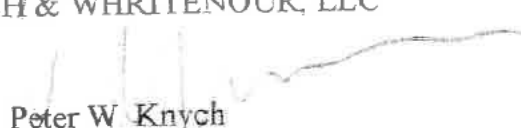
For More Information. If you have additional questions, please call Peter W. Knych, Monday through Friday (excluding U.S. holidays), during the hours of 9:00 a.m. to 5:00 p.m., Eastern Time. You may write or call

Knych & Whritenour, LLC
ATTN: Peter W. Knych, Esq.
One Park Place
Suite 404
300 South State Street
Syracuse, New York 13202
(315) 472-1175
Email: PK@pknychlaw.com

Sincerely,

KNYCH & WHRITENOUR, LLC

By


Peter W. Knych
Partner

[REDACTED]

April 13, 2021
Page 3

Enclosure

cc

[REDACTED]

April 13, 2021

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STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below.

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/freeze/center.html

TransUnion

P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872

www.transunion.com/credit-freeze

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-800-685-1111

www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.),
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take

April 13, 2021

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steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P O Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/fraud_center.html

TransUnion

P O Box 2000
Chester, PA 19016
1-800-680-7289

www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P O Box 105069
Atlanta, GA 30348
1-888-766-0008

www.equifax.com/personal/credit-report-services

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338), TTY 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

New Hampshire Residents: The Attorney General may be contacted at New Hampshire Office of the Attorney General, Consumer Protection Bureau, 33 Capitol Street, Concord, NH 03301, 1-603-271-3643, <https://www.doj.nh.gov/>

CREDIT MONITORING AVAILABLE FOR YOU AT NO COST

What we are willing to do to help you protect your information:

To help protect your identity, we are offering a complimentary one-year membership of Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: July 31, 2021** (Your code will not work after this date)
- **Visit** the Experian IdentityWorks website to enroll
<https://www.experianidworks.com/3bcredit>
- Provide your personal **activation code assigned to you:** [REDACTED]

April 13, 2021

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If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-877-890-9332 by **July 31, 2021**. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services by Experian.

Additional details regarding your 12-MONTH EXPERIAN IDENTITYWORKS Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks.

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 1-877-890-9332. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts, assisting you in placing a freeze on your credit file with the three major credit bureaus, and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

EXHIBIT C

KNYCH & WHRITENOUR, LLC

PETER W. KNYCH
*email: pk@pknycnlaw.com

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MATTHEW E. WHRITENOUR
*e-mail: mew@knychwhritenourlaw.com

*Not For Service Of Papers Or Process

April 16, 2021

Dear [REDACTED]

We are writing on behalf of your current/former employer, [REDACTED] and on behalf of Knych & Whritenour, LLC to inform you of an event that may impact the security of some of your personal information.

While we are unaware of any attempted or actual misuse of your information, we are providing you with information about the event, our response, and steps you may take to better protect against the possibility of identity theft and fraud, should you feel it is necessary to do so.

What Happened? Knych & Whritenour, LLC recently learned of unusual activity related to two of our firm email accounts. Upon learning of the suspicious activity, we immediately took steps to secure the email accounts and began working with a third-party computer forensic investigation firm to determine the nature and scope of the event. The investigation confirmed that two email accounts were accessed by an unknown actor between December 4, 2020 and December 8, 2020.

The investigation was unable to determine what emails, if any, were accessed by the unauthorized actor. In an abundance of caution, we worked with third-party specialists to perform a comprehensive review of all information stored in the email account at the time of unauthorized access to confirm the identities of the individuals whose information may have been accessible to the unauthorized actor. We then conducted a thorough manual review of our records to determine the identities and contact information for potentially impacted individuals. On or around February 1, 2021, we completed our internal review and confirmed contact information for potentially affected individuals.

What Information Was Involved? We determined the following types of information relating to you were present in an impacted email account and accessible to the unknown actor during this incident: [REDACTED]

██████████
April 16, 2021

Page 2

How And When We Obtained Your Information? Our law firm obtained this information in ██████████ as part of our representation of ██████████ who we understand is currently your employer or was at one time your employer.

What We Are Doing. Upon learning of this incident, we immediately took steps to secure the affected email account. As part of our ongoing commitment to the privacy of personal information in our care, we reviewed our existing policies and procedures and implemented additional safeguards to further secure the information in our systems. We also notified state regulators, as required.

What You Can Do. You can find out more about how to protect against potential identity theft and fraud in the enclosed *Steps You Can Take to Protect Your Information*. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

Credit Monitoring Services Available To You. We have retained the services of Experian Identity Works for the purpose of providing one year of credit monitoring services to you, at no cost to you. Should you choose to use this service, the instructions are provided in the attached document.

For More Information. If you have additional questions, please call Peter W. Knych, Monday through Friday (excluding U.S. holidays), during the hours of 9:00 a.m. to 5:00 p.m., Eastern Time. You may write or call:

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Email: PK@pknychlaw.com

Sincerely,

KNYCH & WHRITENOUR, LLC

By:

Peter W. Knych
Partner

STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

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www.transunion.com/credit-freeze

Equifax

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www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity

theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

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TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289
www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008
www.equifax.com/personal/credit-report-services

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

New Hampshire Residents: The Attorney General may be contacted at: New Hampshire Office of the Attorney General, Consumer Protection Bureau, 33 Capitol Street, Concord, NH 03301; 1-603-271-3643; <https://www.doj.nh.gov/>.

CREDIT MONITORING AVAILABLE FOR YOU AT NO COST

What we are willing to do to help you protect your information:

To help protect your identity, we are offering a complimentary one-year membership of Experian's® IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: July 31, 2021** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll:
<https://www.experianidworks.com/3bcredit>
- Provide your personal **activation code assigned to you:** _____

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care

team at 1-877-890-93321 by **July 31, 2021**. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services by Experian.

Additional details regarding your 12-MONTH EXPERIAN IDENTITYWORKS Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

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- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 1-877-890-9332. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for one year from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

EXHIBIT

"0"

KNYCH & WHRITENOUR, LLC

PETER W. KNYCH
*email: pkw@knychlaw.com

ATTORNEYS & COUNSELORS AT LAW
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300 South State Street
Syracuse, New York 13202
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*FAX (315) 234-4119

MATTHEW E. WHRITENOUR
*e-mail: mew@knychwhritenourlaw.com

*Not For Service Of Papers Or Process

March 8, 2021

New Hampshire Department of Justice
Office of the Attorney General
Consumer Protection Bureau
DOJ-CPB@doj.nh.gov

RE: Request to File Notice of Data Security Incident

Dear Sir or Madam:

Knych & Whritenour, LLC recently learned of unusual activity related to two of our firm email accounts. Upon learning of the suspicious activity, we immediately took steps to secure the email accounts and began working with a third-party computer forensic investigation firm to determine the nature and scope of the event. The investigation confirmed that two email accounts were accessed by an unknown actor between December 4, 2020 and December 8, 2020.

The investigation was unable to determine what emails, if any, were accessed by the unauthorized actor. In an abundance of caution, we worked with third-party specialists to perform a comprehensive review of all information stored in the email account at the time of unauthorized access to confirm the identities of the individuals whose information may have been accessible to the unauthorized actor. We then conducted a thorough manual review of our records to determine the identities and contact information for potentially impacted individuals. On or around February 1, 2021, we completed our internal review and confirmed contact information for potentially affected individuals.

We determined the following type of information was present in an impacted email account and accessible to the unknown actor during this incident: The social security number of [REDACTED] a resident of [REDACTED]. We obtained this information from an insurer of [REDACTED] as part of work we were doing in [REDACTED] relative to a claim for [REDACTED] that [REDACTED].

Upon learning of this incident, we immediately took steps to secure the affected email account. As part of our ongoing commitment to the privacy of personal information in our care, we reviewed our existing policies and procedures and implemented additional safeguards to further secure the information in our systems. We also notified state regulators, as required.

[REDACTED] has been notified of this incident. I have enclosed a copy of [REDACTED] notification letter. Please file this notification of a data security incident with the New Hampshire Consumer Protection Bureau as required.

If you have additional questions, please call Peter W. Knych, Monday through Friday, during the hours of 9:00 a.m. to 5:00 p.m., Eastern Time. You may write or call:

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ATTN: Peter W. Knych, Esq.
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Suite 404
300 South State Street
Syracuse, New York 13202
(315) 472-1175
Email: PK@pknychlaw.com

Very truly yours,

By: *Peter W. Knych* /vw
Peter W. Knych, Esq.

PWK/vw
Enclosure

KNYCH & WHRITENOUR, LLC

PETER W. KNYCH
*e-mail: peter@knychlaw.com

ATTORNEYS & COUNSELORS AT LAW
One Park Place, Suite 404
300 South State Street
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(315) 472-1175
*FAX (315) 234-4119

MATTHEW E. WHRITENOUR
*e-mail: matt@knychlaw.com

*Not For Service Of Papers Or Process

February 11, 2021

Dear [REDACTED]

Knych & Whritenour, LLC is writing to inform you of an event that may impact the security of some of your personal information. While we are unaware of any attempted or actual misuse of your information, we are providing you with information about the event, our response, and steps you may take to better protect against the possibility of identity theft and fraud, should you feel it is necessary to do so.

What Happened? Knych & Whritenour, LLC recently learned of unusual activity related to two of our firm email accounts. Upon learning of the suspicious activity, we immediately took steps to secure the email accounts and began working with a third-party computer forensic investigation firm to determine the nature and scope of the event. The investigation confirmed that two email accounts were accessed by an unknown actor between December 4, 2020 and December 8, 2020.

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What Information Was Involved? We determined the following types of information relating to you were present in an impacted email account and accessible to the unknown actor during this incident: [REDACTED]

How And When We Obtained Your Information? We obtained this information from your insurer, [REDACTED] as part of our work for [REDACTED] on your claim for [REDACTED]

What We Are Doing. Upon learning of this incident, we immediately took steps to secure the affected email account. As part of our ongoing commitment to the privacy of personal information in our care, we reviewed our existing policies and procedures and implemented additional safeguards to further secure the information in our systems. We also notified state regulators, as required.

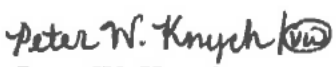
What You Can Do. You can find out more about how to protect against potential identity theft and fraud in the enclosed *Steps You Can Take to Protect Your Information*. We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity.

For More Information. If you have additional questions, please call Peter W. Knych, Monday through Friday (excluding U.S. holidays), during the hours of 9:00 a.m. to 5:00 p.m., Eastern Time. You may write or call:

Knych & Whritenour, LLC
ATTN: Peter W. Knych, Esq.
One Park Place
Suite 404
300 South State Street
Syracuse, New York 13202
(315) 472-1175
Email: PK@pknychlaw.com

Sincerely,

KNYCH & WHRITENOUR, LLC

By: 
Peter W. Knych
Partner

STEPS YOU CAN TAKE TO PROTECT YOUR INFORMATION

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. Under U.S. law you are entitled to one free credit report annually from each of the three major credit reporting bureaus. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. You may also contact the three major credit bureaus directly to request a free copy of your credit report.

You have the right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/freeze/center.html

TransUnion

P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872

www.transunion.com/credit-freeze

Equifax

P.O. Box 105788
Atlanta, GA 30348-5788
1-800-685-1111

www.equifax.com/personal/credit-report-services

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven

years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742

www.experian.com/fraud/center.html

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-680-7289

www.transunion.com/fraud-victim-resource/place-fraud-alert

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-766-0008

www.equifax.com/personal/create-report-services

You can further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself by contacting the consumer reporting agencies, the Federal Trade Commission, or your state Attorney General.

The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580, www.identitytheft.gov, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

New York Residents: the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <https://ag.ny.gov/>.

⏮ Reply all ▾ 🗑 Delete 🚫 Junk Block ⋮

Submission for Filing of a Notice of Data Security Incident

① Label: Delete Email 30 days after [REDACTED] (2 years, 1 month) Expires: Fri 4/7/2023 5:48 PM



Assistant

Mon 3/8/2021 4:48 PM

To: DOJ-CPB@doj.nh.gov



New Hampshire Consumer Pr...

296 KB

Dear Sir or Madam,

Please see the attached correspondence from Peter W. Knych, Esq. regarding notice of a data security incident and request that such notice be filed with the New Hampshire Consumer Protection Bureau. Thank you very much. Please let me know if you have any difficulty opening the attachment.

Sincerely,

Victoria Whritenour, Legal Assistant
Knych & Whritenour, LLC
One Park Place, Suite 404
300 South State Street
Syracuse, New York 13202
Telephone: (315) 472-1175
Facsimile: (315) 234-4119

Reply Forward