



November 21, 2023

Consumer Protection & Antitrust Bureau
Office of the Attorney General
New Hampshire Department of Justice
1 Granite Place South
Concord, NH 03301

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CONSUMER PROTECTION

NOTICE OF DATA BREACH

To Whom It May Concern:

We are writing to provide notification of a cybersecurity incident impacting K&K Glass systems that involved certain personal information associated with two New Hampshire residents.

We became aware of the cybersecurity incident, which involved unauthorized access by a third party to K&K Glass systems that contained information received in the context of employment and job applications. Upon identifying the incident, we immediately launched a thorough investigation, engaged leading cybersecurity forensics experts, and cooperated with federal law enforcement. The incident was rapidly contained. We are taking additional steps, including administrative safeguards, to enhance our security measures, as appropriate, to help prevent future security incidents.

In an abundance of caution, we will be offering a complimentary 1-year membership to Equifax Complete™ Premier to the impacted New Hampshire residents. This product provides individuals with identity protection and identity-theft resolution services. Additionally, we will provide the impacted individuals with guidance on how to protect against identity theft, including information on placing a fraud alert or credit freeze on their credit files, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring credit reports, and contact information for the Federal Trade Commission and the three major credit bureaus.

The two impacted New Hampshire residents will be notified on November 21, 2023.

If you have any questions, please contact our outside counsel, Gibson, Dunn & Crutcher LLP, 1050 Connecticut Ave. NW, Washington, DC 20036, at _____ m or directly by telephone at _____

Thank you for your attention to this matter.

Sincerely,

AGN Glass LLC

AutoGlassNow
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