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(865) 988-6063, Fax (865) 988-6067  
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November 12, 2010

Office of the Attorney General  
State of New Hampshire  
33 Capitol Street  
Concord, New Hampshire 03301

***Delivery via Federal Express Tracking No.7964 4127 5537***

RE: Notification of Data Security Breach Incident

Dear Sir:

This letter is being sent in accordance with New Hampshire state law to inform you of a data security incident at EODT. In August 2008, EODT became aware that one of its computers was unlawfully accessed by an individual or group outside of the United States while the computer was on a non-EODT network. Upon learning of the breach, and confirming that said breach was on a non-EODT network, EODT utilized existing security procedures to ensure the breach was closed and could not affect EODT networks.

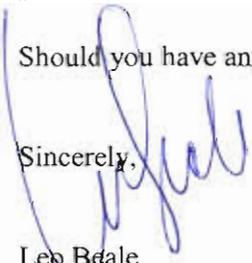
The incident was immediately reported to the FBI which launched an investigation. At the time, it was thought to be clear that the purpose of the breach was to obtain EODT banking information and there was no indication that any personal information was targeted or accessed.

But, recently the FBI notified EODT that additional information was uncovered during their lengthy investigation. After analyzing the information later provided to EODT by the FBI, it was determined that whoever initiated the breach also accessed EODT documents, some of which contained employee names and social security numbers. EODT has received no information from the FBI or other sources (including other employees) that indicates any employee information has been used by any unauthorized persons.

We have enclosed a copy of the notice letter that was sent to potentially affected individuals, on a nationwide basis, on November 10, 2010. Approximately four New Hampshire residents received notice letters; however, we are in the process of verifying address information and this number may, therefore, increase.

Should you have any additional questions, you may contact me directly at 888-690-6061.

Sincerely,



Leo Beale  
Deputy General Counsel

Enclosure



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e-mail: eodt@eodt.com

November 10, 2010

*Name & Address Redacted*

Dear *Name Redacted*,

We are writing to make you aware of a data security incident at EODT. In August 2008, EODT became aware that one of its computers was unlawfully accessed by an individual or group outside of the United States while the computer was on a non-EODT network. Upon learning of the breach, and confirming that said breach was on a non-EODT network, EODT utilized existing security procedures to ensure the breach was closed and could not affect EODT networks.

The incident was immediately reported to the FBI which launched an investigation. At the time, it was thought to be clear that the purpose of the breach was to obtain EODT banking information and there was no indication that any personal information was targeted or accessed.

But, recently the FBI notified EODT that additional information was uncovered during their lengthy investigation. After analyzing the information later provided to EODT by the FBI, it was determined that whoever initiated the breach also accessed EODT documents, some of which contained employee names and social security numbers. You are receiving this letter because you are one of the persons whose name and social security number may have been viewed by those who committed the breach. EODT has received no information from the FBI or other sources (including other employees) that indicates any employee information has been used by any unauthorized persons.

Despite the fact that the breach occurred back in 2008, EODT is nonetheless advising persons who may have been affected to create a heightened state of awareness. Even though no employee banking or credit card information was accessed, EODT considers it prudent for you to consider certain precautions that can and/or should still be taken. The following are some recommendations to protect against the possibility of identity theft and to increase your awareness:

1. You have the right to obtain a copy of your credit report for free once a year from each credit reporting agency. You can obtain a free credit report by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling 1-877-322-8228.

When you receive your credit report, look it over carefully. Look for accounts you did not open. Look for inquiries from creditors that you did not initiate. Look for personal information, such as home address, employment or social security numbers, which is not accurate. If you see anything you do not understand call the credit agency at the telephone number on the report.

If you do find suspicious activity on your credit report, call your local police or sheriff's office and file a report of identity theft. Get a copy of the police report. You may need to give copies of the police report to creditors to clear up your records.

**This paragraph pertains to California Residents Only.**

*Even if you do not find any signs of fraud on your reports, the California Office of Privacy Protection recommends that you check your credit reports every three months for the next year. The law allows you to order a free credit report from each agency every 12 months. You may order one, two, or all three reports at the same time, or you may stagger your requests during a 12-month period to keep an eye on the accuracy and completeness of the information in your reports. Just call one of the numbers above to order your report and keep the "fraud alert" in place. For more information on identity theft, we suggest that you contact the California Office of Privacy Protection, whose toll-free number is 866-785-9663. You can visit their website at [www.privacy.ca.gov](http://www.privacy.ca.gov).*

2. You also have the right to place an initial "fraud alert" on your credit file. A "fraud alert" lets creditors know that they should contact you before they open a new account in your name. You can do this by calling any one of the three credit reporting agencies at the number below. This will let you automatically place fraud alerts with all three agencies. The "fraud alert" will stay on your account for 90 days. After that you can renew the alert for additional 90 day periods by calling any one of the three agencies.
  - Equifax: 1-800-525-6285; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241
  - Experian: 1-888-EXPERIAN (397-3742); [www.experian.com](http://www.experian.com); P.O. Box 2002, Allen, TX 75013
  - TransUnion: 1-800-680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790
  
3. You can contact the Federal Trade Commission at 1-877-FTC-HELP (1-877-382-4357). The FTC website has a special section on identity theft that offers helpful information. That site is [www.consumer.gov/idtheft/](http://www.consumer.gov/idtheft/).

We regret that this incident occurred and want to assure you that we have implemented additional security measures to protect our systems and information, on or off the EODT network, to reduce the risk of recurrence. We are working closely with the FBI on this matter and will promptly report any additional information concerning your personal information should we become aware of it. Should you need additional information about this incident or wish to report any activity that may be relevant to this matter, contact EODT Chief Security Officer, Michael Bouchard at 1-888-690-6061.

EOD Technology, Inc.