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May 18, 2012

VIA U.S. MAIL

New Hampshire Department of Justice
33 Capital Street
Concord, New Hampshire 03301

*Re: Data Breach/Theft of Personal Information
Crowne Plaza Columbus, Ohio*

To Whom It May Concern:

I write to inform you of a data security incident involving information stored in electronic form that was exposed from the Crowne Plaza Columbus, Ohio (the "Hotel"). The Hotel is owned by VWI Operations, LLC, a Delaware Limited Liability Company, and is managed by Interstate Management Company, LLC.

Based on our investigation, we believe that some portion of the information that may have been accessed during the incident and described below may constitute Personal Information as defined within the laws of the State of New Hampshire.

The theft of personal information was first identified on April 4, 2012, when InterContinental Hotels Group notified the Hotel that malware was present on the front desk computers of the Hotel. This malware had been unknowingly downloaded by an employee when updating the Hotel's software. The malware was active for a period of approximately ten (10) days between March 14, 2012 through March 23, 2012. While the malware was active, it is possible that credit card information of Hotel guests, including their names, addresses, credit card numbers and expiration dates may have been exposed. The Hotel has reported this data security incident to the appropriate law enforcement authorities, including the Secret Service, and has notified each of the major payment card companies (American Express, Visa, Mastercard, and Discover) of the incident. The Hotel has received confirmation from the major payment card companies that this exposure of credit card information has resulted in fraudulent activity on the accounts of some guests of the Hotel during the March 14 to March 23, 2012 time period.

Furthermore, as soon as receiving notice, the Hotel immediately deactivated the front desk computers infected with malware and installed new computers. In addition, InterContinental Hotels Group immediately blocked malware communications generated from the affected computers at the Hotel to prevent further transmission of the malware or any further transmission of personal data.

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ATTORNEYS AT LAW

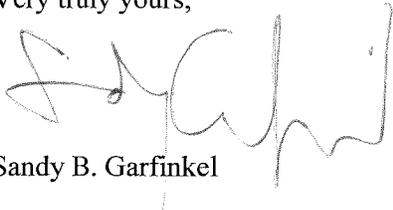
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The Hotel has reviewed and modified its practices in storing and safeguarding Hotel guest's credit card information to minimize the risk of such an event ever occurring in the future. In addition, the Hotel has provided training to Hotel employees to recognize and be aware of malware risks in the future.

The Hotel is in the process of issuing written notifications to each potentially affected New Hampshire residents via U.S. mail, and those notices are designed to comply fully with the data breach notification laws of the State of New Hampshire. A copy of that notification is attached.

My firm serves as outside legal counsel for Interstate Management Company, LLC. If you have any further questions about the incident, do not hesitate to contact me.

Very truly yours,



Sandy B. Garfinkel

Enclosure

Cc by e-mail, w/ encl.:

*Erica Hageman, Esq.
Neil Grammer
Christopher Zoladz*