



June 4, 2014

N.H. Attorney General's Office  
33 Capitol Street  
Concord, NH 03301

**Re: CoreLogic SafeRent**

Dear Office of the Attorney General:

On May 21, 2014, CoreLogic SafeRent ("SafeRent") concluded an investigation related to certain screening transactions that it processed on behalf of its residential screening clients during the calendar year 2013. SafeRent's clients use the services to assist them in making property rental decisions.

The investigation revealed that an unauthorized third-party may have gained access to printed consumer credit reports of one (1) New Hampshire resident.

This week, SafeRent will send a notice letter to the resident from New Hampshire notifying them of the incident and will provide credit monitoring services. Attached please find a sample of the notice letter. If you have any additional questions, please do not hesitate to call me at (949) 214-1535 or e-mail me at [richardmiller@corelogic.com](mailto:richardmiller@corelogic.com).

Regards,

A handwritten signature in blue ink, appearing to read "Richard Miller".

Richard Miller  
VP, Compliance and Privacy Officer

(On SafeRent letterhead)



**Free Identity Protection**

Redemption Code: {RedemptionCode}  
Enroll at enroll.allclearid.com

Date

Name  
Address  
Address

Dear @@@:

This letter is to inform you that your personal information may have been accessed by an unauthorized third-party. On May 21, 2014 CoreLogic SafeRent ("SafeRent") concluded an investigation related to certain screening transactions that SafeRent processed on behalf of its residential screening clients during calendar year 2013. In connection with providing the services to its clients, an unauthorized third-party may have gained access to your consumer information.

Your consumer information consists of information typically found on a consumer credit report. Such information includes your name and address and one or more of the following: Social Security number, date of birth and financial account numbers.

While we have no evidence that your information has been used for identify theft, we recommend that you monitor your credit for the next several months. In order to assist you with protecting your consumer information and detecting any incidents of potential misuse or identity theft, we have arranged for you to receive identity protection and credit monitoring from AllClear ID, The Alert Network, at no cost to you. Enclosed is a brochure from AllClear ID that details how to enroll in their identity protection service.

**You must register with AllClear ID by \_\_\_\_\_ to receive this complimentary identity protection service.** You will need to provide the redemption code that is listed at the top of this page. You may register online at enroll.allclearid.com. Please note that additional action after registration may be required by you in order to activate your phone alerts and monitoring options.

In addition, as a preventive step, we recommend you closely monitor your financial accounts and, if you see any unauthorized activity, promptly contact your financial institution. You also may want to contact the three nationwide credit reporting agencies (Equifax, Experian and TransUnion) to:

- Add a fraud alert statement to or request a security freeze of your credit file at all three national credit reporting agencies: Equifax, TransUnion and Experian. Fraud alerts will typically remain on your credit file for 90 days and security freezes will last until you remove them. A request for a fraud alert is free; there are typically fees associated with placing a security freeze to your credit file, depending on your state of residence.
- Receive a free copy of your credit report.

Experian  
P.O. Box 9554  
Allen, TX 75013  
1-888-397-3742

Equifax  
P.O. Box 740256  
Atlanta, GA 30374  
1-800-685-1111

TransUnion  
P.O. Box 2000  
Chester, PA 19022  
1-800-888-4213

[www.experian.com/consumer](http://www.experian.com/consumer)

[www.equifax.com](http://www.equifax.com)

[www.transunion.com](http://www.transunion.com)

Identity thieves may use consumer information to file a forged tax return in an attempt to obtain a fraudulent refund early in the filing season. For information about what to do if you believe your tax records were affected by identity theft, please visit the IRS Taxpayer Guide to Identity Theft at: <http://www.irs.gov/uac/Taxpayer-Guide-to-Identity-Theft> or call 800-908-4490.

When you receive your credit report, review it carefully, checking for mistakes or inaccuracies. If you see anything you do not understand, call the credit reporting agency at the telephone number listed on the report.

The Federal Trade Commission ("FTC") also offers consumer assistance and education materials relating to identity theft and privacy issues. The FTC can be contacted either by visiting <http://www.ftc.gov/bcp/edu/microsites/idtheft2012/> or by calling 877-438-4338 or 877-FTC-HELP (877-382-4357).

At SafeRent we are dedicated to protecting your privacy and truly regret that this incident occurred. If you have questions or concerns, please contact me at \_\_\_\_\_.

Sincerely,

\_\_\_\_\_



# DON'T WAIT. SIGN-UP NOW FOR YOUR COMPLIMENTARY IDENTITY PROTECTION.

[www.Enroll.AllClearID.com](http://www.Enroll.AllClearID.com)

AllClear ID provides advanced and effective identity theft protection to help safeguard your personal information. AllClear ID protection gives you the ability to respond to threats to your identity faster by delivering secure phone alerts that enables you to take immediate action if you suspect your identity is at risk.

## Three Easy Ways to Enroll:

Have questions? Call 866-979-2595

**Online:** Visit [enroll.allclearid.com](http://enroll.allclearid.com)

**Your Redemption Code:** {RedemptionCode}

**Enrollment Deadline:** {EnrollmentDeadline}

## Complete identity protection from AllClear ID includes:

- **Credit Monitoring:** Monitors credit activity and sends alerts when banks and creditors use your identity to open new accounts\*
- **Fraud Detection:** Monitors thousands of sources for stolen and compromised data
- **Fast & Secure Alerts by Phone:** Delivers quick, secure, detailed alerts if your personal information is threatened, so you can take fast action to protect your identity
- **Live AllClear™ Investigators:** When you receive a secure phone alert and suspect fraud, press the star key to be connected to an investigator dedicated to your case
- **Identity Repair:** Award-winning AllClear Investigators work to fully restore your identity
- **\$1,000,000 Identity Theft Insurance:** Covers certain financial losses related to recovering your identity
- **Lost Wallet Protection:** AllClear Investigators help cancel and replace credit and debit cards if your wallet is lost or stolen
- **Long-term Coverage:** Identity repair provided after the initial service period ends
- **ChildScan:** Detects & repairs identify theft for minors under 18 years old

**\*Please Note:** Additional action after registration may be required by you in order to activate your phone alerts and monitoring options. Mailed registrations may take up to ten (10) business days before the registration is received and you are able to log-in to activate these features.

AllClear ID was awarded 5 Stevie Awards for outstanding customer service



AllClear ID is rated A+ by the Better Business Bureau

