



Chicago Dallas Detroit Düsseldorf London Los Angeles Milan
Munich New York Paris San Francisco Shanghai Tokyo Washington, DC

September 16, 2009

Via U.S. Mail and Facsimile

Attorney General Michael Delaney
33 Capitol Street
Concord, NH 03301

Dear Attorney General Delaney:

AlixPartners, LLP serves as the court-appointed claims agent for the liquidation of Bernard L. Madoff Investment Securities LLC ("BLMIS"). In late July, a laptop computer owned by AlixPartners was stolen from an employee's locked vehicle. The laptop contains historical information from 1995 and earlier which may include some of the personal information of up to 10 residents of New Hampshire, including the individuals' names, addresses, Social Security numbers, and/or BLMIS account numbers (which are now defunct). Appended to this letter is a copy of the notice that AlixPartners anticipates sending to each affected state resident on September 17, 2009.

AlixPartners immediately reported the laptop theft to law enforcement authorities in Dallas, Texas, where the incident took place. The Dallas Police Department, whose investigation of the incident is ongoing, requested that notifications be delayed until September 15, 2009, in order not to impede the investigation. AlixPartners takes this matter very seriously and is making every effort to assist the authorities in their investigation. Based on conversations with law enforcement, we do not believe that the information on the laptop was specifically targeted, as other vehicles were also broken into that day in the same area. The laptop is password-protected and there is no indication that the data has been accessed or misused. AlixPartners is in the process of thoroughly reviewing its information security practices.

AlixPartners has arranged a coordinated set of services to help affected state residents protect themselves from the risk of identity theft. These services include a toll-free help line established to assist each individual with any questions and concerns he or she may have related to the incident and a free credit monitoring service being offered to each affected individual.

Please do not hesitate to contact my office at 248-358-4420 should your office require additional information regarding the incident or the services being provided by AlixPartners and its agents to affected New Hampshire residents.

Sincerely,

John J. Collins
Managing Director and General Counsel

Enclosure: Notice Letter to Affected New Hampshire Residents



Chicago Dallas Detroit Düsseldorf London Los Angeles Milan
Munich New York Paris San Francisco Shanghai Tokyo Washington, DC

September 17, 2009

{Name & address merge fields}

Dear {First Name Last Name}:

AlixPartners, LLP serves as the court-appointed claims agent for the liquidation of Bernard L. Madoff Investment Securities LLC (“BLMIS”). In late July, a laptop computer owned by AlixPartners was stolen from an employee’s locked vehicle. You are receiving this letter because that laptop contains historical information from 1995 and earlier which may include some of your personal information, including your name, address, Social Security number, and/or BLMIS account number (which is now defunct).

AlixPartners takes this matter very seriously and we apologize for any inconvenience or concern this incident may cause you. We immediately reported the incident to law enforcement authorities and an investigation is ongoing. Based on conversations with law enforcement, we do not believe that the information on the laptop was specifically targeted, as other vehicles were also broken into that day in the same area. The laptop is password-protected and there is no indication that the data has been accessed or misused. We will continue to make every effort to assist the authorities in their investigation. We also are in the process of thoroughly reviewing our information security practices.

Although there is no indication at this time that the personal information on the laptop has been accessed or misused, we have arranged services to help protect you from the risk of identity theft:

- A toll-free help line has been established to assist you with your questions and concerns. The toll-free number is 1-888-850-7768. The help line will be staffed 8:30 a.m. - 5:00 p.m. Eastern Time, Monday through Friday.
- A free two-year membership in Triple Advantage from ConsumerInfo.com, Inc., an Experian company. This product will provide you with credit monitoring capabilities and in-depth assistance in identity theft protection. You will also receive a copy of your credit reports and unlimited, on-demand access to your Experian credit report. A description sheet with information for enrolling in Triple Advantage is attached.

We urge you to take advantage of these services. Additionally, the law in your state may require us to provide you with some or all of the information provided below. You should remain vigilant for fraud and identity theft by reviewing your account statements carefully, and by ordering and monitoring personal credit reports. You are entitled by federal law to one free credit report annually from each of the nation’s three major credit bureaus—Equifax, Experian, and TransUnion. To order your free credit report(s), visit www.annualcreditreport.com or call toll-free (877) 322-8228.

You can also contact the three major credit bureaus to request to have a “fraud alert” or “security freeze” placed on your credit file at all three bureaus. A fraud alert lasts for 90

days and lets creditors (credit-card companies, etc.) know that they should take additional steps to verify your identity before granting credit in your name. There is no charge for placing a fraud alert. If you contact one of the credit bureaus to request a fraud alert, an alert will automatically be placed with the other credit bureaus as well. A fraud alert can be renewed every 90 days. A security freeze, in turn, allows you to prevent a credit-reporting company from releasing your credit report without your personal consent. There may be a small fee for placing a security freeze on your credit file. To request a security freeze, you must contact each of the credit bureaus separately. Attached to this letter you will find contact information for the three major credit bureaus. Our help line is available to provide you with more information about placing a fraud alert or security freeze.

You should report any suspected incidents of identity theft to local law enforcement, your state attorney general, and/or the Federal Trade Commission. Contact information for the FTC is attached to this letter. Additional information about the steps you can take to avoid identity theft is available from the Federal Trade Commission and the appropriate agency in your state.

Again, AlixPartners apologizes for any inconvenience or concern this incident may cause you. If you have any questions or need additional information, please call the help line at 1-888-850-7768.

Sincerely,

John J. Collins
Managing Director and General Counsel

CONTACT INFORMATION

Credit Bureaus

Equifax Consumer Fraud Division
P.O. Box 740256
Atlanta, GA 30374
Telephone: (888) 766-0008
Website: www.equifax.com

Experian
P.O. Box 9532
Allen, TX 75013
Telephone: (888) 397-3742
Website: www.experian.com

TransUnion Fraud Victim Assistance Department
P.O. Box 6790
Fullerton, CA 92834
Telephone: (800) 680-7289
Website: www.transunion.com

Federal Trade Commission

Consumer Response Center
Federal Trade Commission
600 Pennsylvania Ave., NW, H-130
Washington, DC 20580
Identity Theft Hotline: 1-877-ID-THEFT (438-4338); TTY: 1-866-653-4261
Website: <http://www.ftc.gov/bcp/edu/microsites/idtheft/>