

Thayer, Mary

From: Sarah Tarlow
Sent: Thursday, October 14, 2010 4:26 PM
To:
Subject: AFTRA online Security Breach

To Whom It May Concern:

Consistent with New Hampshire State security breach reporting requirements, please be advised that on Sept. 29, AFTRA learned that computer hackers unlawfully accessed the Join Online portion of the AFTRA website at AFTRA.com. The hackers either stole or attempted to steal names, contact information, Social Security and credit card numbers from individuals who joined AFTRA online. Additionally, hackers may have stolen information from individuals who attempted to join AFTRA online between the dates of Sept. 14 and 29. AFTRA immediately notified the credit reporting agencies – Experian, Equifax and TransUnion — as well as the FBI office in Los Angeles .

I have attached the notice that was both emailed and mailed to the affected members which is also available on our website. Please let me know who I need to speak to about this matter further. I can provide a letter with more information.

If you have any questions, please do not hesitate to contact me either via email or by my cell phone

Thank you,

Sarah Leah Tarlow
Assistant General Counsel
AFTRA National

AFTRA – The People who Entertain and Inform America

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10/15/2010

IMPORTANT NOTICE TO AFTRA MEMBERS

REGARDING SECURITY BREACH AT AFTRA.COM “JOIN ONLINE”

Please be advised that on Sept. 29, AFTRA learned that computer hackers unlawfully accessed the Join Online portion of the AFTRA website at AFTRA.com. The hackers either stole or attempted to steal names, contact information, Social Security and credit card numbers from individuals who joined AFTRA online. Additionally, hackers may have stolen information from individuals who attempted to join AFTRA online between the dates of Sept. 14 and 29. AFTRA immediately notified the credit reporting agencies – Experian, Equifax and TransUnion – as well as federal and state law enforcement agencies, who are investigating the matter. AFTRA is also conducting its own internal investigation. To protect against further theft and/or breaches of security, AFTRA has disabled the Join Online website.

Please note that this breach only affects the Join Online portion of AFTRA’s website. AFTRA’s internal membership database, and the “members only” section of the website have not been affected. ***If you did not initially join AFTRA via the Join Online portion of the website, you are not affected by this breach of security.***

Social Security Numbers

Because your Social Security number was involved, we recommend that you place a fraud alert on your credit files. A fraud alert requires potential creditors to use what the law refers to as “reasonable policies and procedures” to verify your identity before issuing credit in your name. A fraud alert lasts for 90 days. Just call one of the three credit reporting agencies at a number below. This will let you automatically place an alert with all of the agencies. You will receive letters from all three, confirming the fraud alert and letting you know how to get a free copy of your credit report from each.

- Experian 1-888-397-3742
- Equifax 1-800-525-6285
- TransUnion 1-800-680-7289

When you receive your credit reports, look them over carefully. Look for accounts you did not open. Look for inquiries from creditors that you did not initiate. And look for personal information, such as home address and Social Security number, that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

Los Angeles
5757 Wilshire Boulevard
9th Floor
Los Angeles, CA 90036
323.634.8100

New York
260 Madison Avenue
7th Floor
New York, NY 10016
212.532.0800



www.aftra.com

If you do find suspicious activity on your credit reports, call your local police or sheriff's office and file a police report of identity theft. Get a copy of the police report. You may need to give copies of the police report to creditors to clear up your records.

Even if you do not find any signs of fraud on your reports, we recommend that you check your credit reports periodically. You can keep the fraud alert in place by calling again after 90 days.

Credit Cards

We believe that your credit card number may also have been stolen. To protect yourself from the possibility of identity theft, we recommend that you immediately contact the bank that issued the credit card that you used to join AFTRA and close that account. Tell them that your account may have been compromised, and ask that they report it as "closed at customer request." If you want to open a new account, ask the bank to give you a PIN or password. This will help control access to the account.

For more information on identity theft, we suggest that you visit the web site of the California Office of Privacy Protection at www.privacy.ca.gov. Rest assured that we will continue to monitor developments in this matter, and will communicate with you as soon as we have additional information to share with you, or further assistance that we can offer to you.

We are, of course, angry and frustrated that despite extensive security protocols and encryption of necessary data, sophisticated hackers attacked the AFTRA "Join Online" site. The unlawful security breach of the AFTRA "Join Online" website is being thoroughly investigated by AFTRA and by state and federal law enforcement authorities. In order to avoid compromising the current investigation by law enforcement, AFTRA cannot comment on certain inquiries until those investigations have been completed.

Please be advised, however, that AFTRA has taken immediate steps to ensure that membership data is secure, confirm that no other section of the AFTRA site has been compromised, advise members of the situation and provide them with resources and counsel to assist them with their security concerns. AFTRA is also complying with all legal and reporting obligations. As more information is gathered, AFTRA will take appropriate measures to assist members who may have questions and will disseminate information accordingly.

If there is anything we can do to assist you, please contact Sarah Tarlow at the AFTRA National Legal Department at 212-532-0800 or by email at starlow@aftra.com.