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STATE OF NH
DEPT OF JUSTICE
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September 15, 2015

BY EXPRESS MAIL

Attorney General Joseph Foster
Office of the Attorney General
33 Capitol Street
Concord, NH 03301

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Dear Attorney General Foster:

I am writing on behalf of my client, ACE Surgical Supply Co., Inc. ("ACE"), to inform you of an information security incident that occurred, which possibly involved thirteen (13) New Hampshire residents.¹

During a routine review of its server performance data, an ACE technician discovered a performance issue which prompted ACE to conduct a more thorough review of the system. After further review, they discovered suspicious files that prompted them to investigate further.

ACE hired RSA, the Security Division of EMC, to assist in the investigation. From RSA's findings, it appears that credit card information and/or account passwords of a small number of customers may have been compromised.

On September 4, 2015, ACE mailed written notification to the thirteen (13) New Hampshire residents who it believes may have been affected, and, as a precaution, ACE is offering these residents one year of complimentary identity monitoring services and other precautionary information and measures that they can take to safeguard their identity.

If you have any questions or need further information regarding this incident, please do not hesitate to contact me.

Sincerely,

Kristen J. Mathews

¹ ACE reserves and preserves all of its rights. Its submission of this notice does not constitute an acceptance of personal jurisdiction.