

## WHERE TO GO FOR HELP

Depending on your situation, there are different organizations that may be able to help you.

- If you are in foreclosure or at risk of default, contact the following:
  - Your state Attorney General's toll free mortgage hotline: 1-866-522-4450
  - Legal Advice and Referral Center (LARC): 1-800-639-5290
  - New Hampshire Legal Assistance:
    - Berlin: 1-800-698-8969
    - Claremont: 1-800-562-3994
    - Concord: 1-800-921-1115
    - Manchester: 1-800-562-3174
    - Portsmouth: 1-800-334-3135
  - The national HOPE Hotline: 1-888-995-HOPE (4673)
  - Your servicer. For a list of servicers and their contact information, click this link: <http://www.makinghomeaffordable.gov/get-started/contact-mortgage/Pages/default.aspx>
- If you want a loan modification or refinance under the national mortgage settlement, contact your servicer:
  - Ally/GMAC: 800-766-4622
  - Bank of America: 877-488-7814 (Available M-F 7am - 9pm CT and Saturdays 8am CT - 5pm CT)
  - Citi: 866-272-4749
  - JPMorgan Chase: 866-372-6901
  - Wells Fargo: 800-288-3212 (Available M-F 7 a.m. to 7 p.m. CST)
- If you want a loan modification or refinance and your servicer was not one of the five under the consent judgment, you should contact your servicer anyway. Here is a list of servicer contact information:

- <http://www.makinghomeaffordable.gov/get-started/contact-mortgage/Pages/default.aspx>
- If you have a complaint about how your servicer is treating you, contact the following:
  - Your state Attorney General's Office: 1-866-522-4450 or you can download a complaint at <http://doj.nh.gov/consumer/mortgage-settlement/index.htm>.
  - The Consumer Financial Protection Bureau: <http://www.consumerfinance.gov> or 855-411-2372.
- If you were foreclosed on by one of the five servicers subject to the consent judgment between January 1, 2008 and December 31, 2011, you may be eligible for some compensation in the next 6 to 9 months. The Settlement Administrator of this relief has not yet been selected. You should wait to be contacted by the Settlement Administrator or if you are worried that you will be difficult to locate, you may contact your state Attorney General's Office at 1-866-522-4450
- If you have been scammed by a foreclosure rescue operator or a debt relief organization, contact your state Attorney General's Office at 1-866-522-4450 or you can download a complaint at <http://doj.nh.gov/consumer/mortgage-settlement/index.htm>. If you are a tenant who lives in residence that was foreclosed upon, you can contact:

Legal Advice and Referral Center (LARC): 1-800-639-5290

New Hampshire Legal Assistance:

- Berlin: 1-800-698-8969
  - Claremont: 1-800-562-3994
  - Concord: 1-800-921-1115
  - Manchester: 1-800-562-3174
  - Portsmouth: 1-800-334-3135
- If you are a service member experiencing mortgage trouble, contact Military OneSource at 1-800-342-9647.
  - Your state Attorney General's information on the settlement:  
<http://doj.nh.gov/consumer/mortgage-settlement/index.htm>